#### SOUTH SASKATCHEWAN CHAPTER



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your condo connection



# Getting Started with CCI South Saskatchewan

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#### Introduction

#### Thank you!

Thank you for your interest in Canadian Condominium Institute, South Saskatchewan Chapter. We hope that you find the content provided to be informative. We will cover relevant topics about what membership is all about.

You may wish to explore sections of specific interest to you. If you are already an established member, you may still find helpful information and tips.

#### **Objectives**

Our information package is designed so that you will understand the following:

- What is the Canadian Condominium Institute (CCI)
- Where does CCI South Saskatchewan fit in?
- Membership Benefits
- How to apply to be a member
- How to access your membership records
- Resources offered by CCI National and CCI South Saskatchewan
- Where to get assistance

#### What is the Canadian Condominium Institute?

#### **Your Condo Connection**

The Canadian Condominium Institute leads the condominium industry by providing education, information, awareness, and access to expertise by and for our members.

Coast to Coast... we are your condo connection!

#### **Your Voice in the Condominium Industry**

The Canadian Condominium Institute is the Voice of Condominium in Canada. It is a national, independent, non-profit organization dealing exclusively with condominium issues. Formed in 1982, CCI represents all participants in the condominium community. Interested groups are encouraged to work together toward one common goal -- creating a successful and viable condominium community.

#### CCI:

- Is the only national association to serve as a clearing house and research centre on condominium issues and activities across the country.
- Assists its members through education, information dissemination, publications, workshops, conferences and technical assistance.

- Encourages and provides objective research or practitioners and government agencies regarding all aspects of condominium operations.
- Works with provincial and federal governments for improvements to legislation.
- Advocates for higher standards in all services to the condominium client.CCI operates
  primarily through chapters across the country. The National membership meets once
  each fall for the Annual General Meeting, held in Toronto. Day to day business at the
  National level is conducted through the National Board, its Executive and Executive
  Director, Laura Pacheco.

More information available at: <a href="https://cci.ca/about/our-history-and-accomplishments">https://cci.ca/about/our-history-and-accomplishments</a>

#### **About CCI South Saskatchewan**

#### The history of CCI South Saskatchewan (summary 2024)

Dawna Matthews: CCI SSK Chapter President, National Council Co-Chair.

I have been involved with CCI South Saskatchewan since the summer of 2008 and joined the Board in 2015. Like most, we have come a long way as a Chapter since 1985 and have seen many changes within our organization over time.

Elimination of PST on common area bills through SaskPower, Garbage Waste Rebate for certain Condominium Buildings and many other accomplishments There have been so many volunteers provide generously of their time, knowledge and desire to improve condominium living. Thank you does not seem adequate.

The CCI National organization is over 40 now and going strong. Our membership has grown over the years to a broader make up of more than just condominium corporations, owners and professionals. We encourage business partners and single condominium owners to join and share in the mentorship and camaraderie of our membership base.

In 2016 we started email distribution of our newsletter as a regular quarterly publication with a Special Edition added in 2019 for our AGM to highlight our Professional and Business Partners and to allow then to submit an article on their organization and services. After delayed attempts for one reason or another in 2021 we started working with North Saskatchewan on education and providing our newsletter and have now branded as a Saskatchewan Condo VOICE.

This year there will be a Saskatchewan Special Edition in the FALL to highlight all our supporters. As a result of the changes in the manner of production of the Newsletter North

& South CCI Chapters currently jointly produce webinars, lunch 'n learns and several education courses to their members and affiliated condominium owners and providers in the Province of Saskatchewan.

Our events and shared education offerings are a testament to the quality of the volunteer board members who are committed to the continuing education and information distribution to our membership.

We have also started marketing CCI through social media of Facebook, Linked In, Blogs, website resources and utilizing the ever-expanding platforms to provide additional learning opportunities. With the changes of the Condominium Property Act and Order in Council permitting more virtual teams and zoom online meetings, the ability to reach to all areas of our prairie province has expanded our reach to members and partners of the organization in more ways than ever before.

We look forward to continuing the expansion of our education and mentorship reach and hope that all condo owners will take the opportunity to make the connection with the Saskatchewan Chapters of the Canadian Condominium Institute and be part of our growth.

#### **Membership Benefits**

#### CCI membership entitles each member to:

- One vote at the Chapter general meetings.
- One vote at the National Annual General Meeting in Toronto.
- The right to run for office at the Chapter and National levels.
- Access to Chapter education programs at member rates.
- Information about member trades, services and professionals.
- Access to an informal network of condominium professionals across Canada.
- Access to the recently announced RONA Privilege program.

#### Why join CCI?

As a resident or condominium director, a host of valuable membership benefits are available, including:

- Direct access to the certified experts in the field and profit from their experience.
- Membership rates for CCI Condominium courses, seminars and other events.
- Chapter and National publications with up-to-date information, news and events.
- Significant discounts when attending the CCI National Annual Convention.
- Connect and network with industry leaders.
- Support CCI's lobbying efforts for government reforms on behalf of all condominium owners.

#### How to apply to be a member

#### Membership Page at the CCI South Saskatchewan Website

Your first step to membership is to visit the dedicated pages on our website. The South Saskatchewan Chapter Membership year runs from July 1 of the current year until June 30 of the following year.

Quick Links:

Why Join CCI - South Saskatchewan Chapter
Benefits of Membership
Types of Memberships
Apply for Membership online
Apply for Membership by Mail/Fax

#### How to access and update your member records

In this section you will discover various ways you can update and or access your member records.

#### **Member Record changes by Application Form**

You Download a copy of our form at <u>Apply for Membership by Mail/Fax</u>. It is electronically editable on your computer, or you can fill out by pen. Once the changes are recorded, you can return it to CCI South Saskatchewan by letter mail or e-mail. Note that any changes to contact e-mails, preferences for electronic communications from us, should also be indicated.

#### **Member Record changes by Database Link**

The membership renewal e-mails we send out include a link to your membership contact details. You can make changes yourself at any time as needed. This feature is handy to update Director changes due to your Condo AGM for example. You may also wish to e-mail us for this link if you desire. Example below:

#### UPDATE YOUR MEMBERSHIP RECORD ONLINE

You can update your membership record online, simply follow this link:

**Update Your Record** 

#### **Membership Fees Payments**

The membership renewal e-mails we send out also include a link to pay your membership fee by credit card if desired. Example below:

#### RENEW YOUR MEMBERSHIP ONLINE SECURELY BY CREDIT CARD

If you wish to renew online and pay by credit card, click the button below:

Renew Now

We also accept cheques mailed to us.

#### **Resources - CCI National**

CCI National has a wealth of resources available to all members. In this section we will outline the key areas.

#### **CCI National Website**

Visit the CCI National Website main page at: https://www.cci.ca/

#### **CCI National Website->Resources**

Resources on the National Website are located at: <a href="https://cci.ca/resource-centre/overview">https://cci.ca/resource-centre/overview</a>



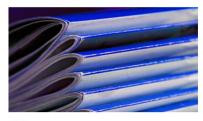






















#### **CCI National Website->Events**

# **Upcoming Events**

National and Regional Chapter Seminars, Educational Courses, and Networking Events.

For a listing of events across all chapters please visit: <a href="https://cci.ca/events/upcoming-events">https://cci.ca/events/upcoming-events</a>

#### **Facebook**

You can follow the CCI National Facebook account at: <a href="https://www.facebook.com/ccinational">https://www.facebook.com/ccinational</a>

#### Resources - CCI South Saskatchewan

In this section we will highlight how to access our resources and information relevant to you as a Condominium Owner, Condominium Board Director or Condominium Industry Partner.

#### **CCI South Saskatchewan Website**

CCI South Saskatchewan has a base set of resources available to all visitors to our website. We also provide an enhanced set of resources to our valued members.

Our home page resides at: <a href="https://cci-southsaskatchewan.ca/">https://cci-southsaskatchewan.ca/</a>

#### **Website Resources Page**

The CCI South Saskatchewan website resource pages is the hub for publicly available information. Below is a summary of these assets:

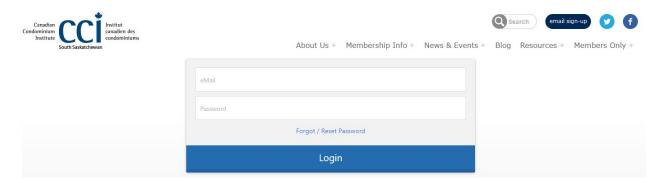
- CCI-Resource Centre
- Membership & Business
- Directory
- EV Charging for Multi-Unit Buildings
- 2024 Condo Security and Crime Prevention Webinar Resources
- Other CCI Chapters
- CondoSTRENGTH Program
- Privacy Policy
- Property Tax Campaign
- Code Of Ethics

#### **Website Members Only Page**

The CCI South Saskatchewan Members Only Page is the hub for information. Below is an overview of these assets:

- Condo Board Resources
- The CondoVoice (Recent)
- The CondoVoice (Archive)
- AGM Minutes
- Condo Cases
- Webinars and Courses
- Useful Information
- Code of Ethics
- Al-Cybersecurity-IP

The Members Only Page requires login credentials to access the information.



This information is provided in Membership Receipt e-mailed upon receipt of fee payment. Example below:

To access the 'Members Only' pages of the CCI-South Saskatchewan Chapter website, please do the following:
Web Address: www.cci-southsaskatchewan.ca
User ID:
Password:

Please be sure to share this login information with other owners in your condominium.

#### The User ID is entered into the top line (email).

If you have received the receipt as part of a condominium corporation as a director, please keep in mind that other directors and owners are able to access the site using these credentials. Kindly follow your communication policies to distribute information. Similarly, Property Managers are asked to share credentials with the respective board. Please do not share the information to anyone that is not a member.

#### **Events and News**

For relevant articles, relevant updates and upcoming events there is a menu on the site to access these items:

- News & Upcoming Events
- Upcoming Events
- Past Events
- CCI National Conference
- News

#### **Resources for Professionals and Business Partners**

If you are or considering becoming a member of CCI South Saskatchewan as a Professional or Business Partner, your company will be added to our Directory, featuring website link and logo, contact information and phone number as well as a short business summary.

We also offer sponsorship and advertising opportunities in our CondoVOICE newsletter. For more information, please visit <a href="https://cci-southsaskatchewan.ca/membership-info/cci-advertising">https://cci-southsaskatchewan.ca/membership-info/cci-advertising</a>

#### **CCI South Saskatchewan Educational Offerings**

#### Condo 100

Condo 100 is our introductory course for Condominium Directors. This popular educational offering will provide valuable information covering important topics relevant to condominium board governance. We typically offer this course at least once a year. Event dates are provided on our upcoming events page and send mailouts to our members.

#### Course Learning Objectives:

- Governance and Condominium terminology
- Director's responsibilities
- How Condominiums are managed
- Basic financial overview
- Legislation that affects Condominium Corporations
- Meetings and Meeting Minutes

#### Condo 200

Condo 200 is our advanced course for Condominium Directors. This educational offering will provide more in-depth information covering important topics relevant to condominium board governance. We typically offer this course at least once a year. Event dates are provided on our upcoming events page and send mailouts to our members.

#### Course Learning Objectives:

- Board Financial Responsibilities
- Preparing a Budget
- Year End Financial Statements
- Reserve Funds and Reserve Fund Studies
- Estoppel Certificate Completion
- Insurance for Condo Corporations
- Preparing and Conducting an AGM
- Record Retention

#### **CondoSTRENGTH**

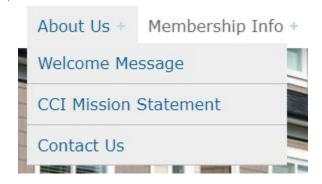
CondoSTRENGTH is a FREE program for CCI Condo Corporation Members coast to coast that is For Directors, By Directors. The CondoSTRENGTH program helps condominium directors come together and share their condo experience during free networking events hosted by local condo communities.

The Program provides members with access to an online toolbox of resources which includes:

- Checklists
- Templates & Guides
- Success Stories
- A collection of helpful and informative Articles

The CondoSTRENGTH website is located at: <a href="https://condostrength.ca/">https://condostrength.ca/</a>

#### **About Us, About our Board**



You can make use of the About Us menu on our website to access more information about our National and local organizations.

We provide information about the Board of Directors and Committees of CCI South Saskatchewan at this section of our website:

https://cci-southsaskatchewan.ca/about-us/contact-us

#### Where to get assistance

e-mail: cci-ssk@cci.ca

#### **CCI South Saskatchewan Facebook**

Our Facebook page resides at: <a href="https://www.facebook.com/CCISSK">https://www.facebook.com/CCISSK</a>